

Applying for Affordable Housing



Before starting your application, you must have the below –

- A valid email address (required to create an account)
 - You must also be able to access this email account for verification when you are filling out applications
- Valid ID's or Driver's License for anyone 18 or over in the household
- Social Security Cards for everyone in the household
- Birth Certificates for everyone in the household
- Verification of all household income (e.g. pay stubs, benefit letters)
- A valid telephone number

****The application is not complete unless the required documents are uploaded****

Go to kcdc.org and click on Apply Now

The image shows a browser window displaying the homepage of Knoxville's Community Development Corporation (KCDC). The browser's address bar shows the URL "kcdc.org". The website features a dark blue navigation bar with the following links: "EN | ES", "LOGIN TO EMPLOYEE INTRANET", "LANDLOR/RS", "APPLY NOW", "CURRENT APPLICANT", and "CURRENT RESIDENT". The "APPLY NOW" link is circled in red. Below the navigation bar is the KCDC logo, which includes the text "Knoxville's Community Development Corporation". A secondary navigation menu contains links for "ABOUT", "HOUSING", "RESIDENTS", "REDEVELOPMENT", "PROCUREMENT", "CAREERS", "CONTACT", and "NEWS". The main content area features a large photograph of a modern, multi-story residential building. Below the photograph are four blue buttons with white text and icons: "HOUSING" (with a house icon), "REDEVELOPMENT" (with a wrench icon), "APPLY FOR HOUSING" (with a house icon), and "GET SECTION 8 INFO" (with a question mark icon).

Click on the name of the property you would like to apply to.

You must apply to each property separately.

One application does not cover all the open waitlists for affordable housing.

ACCEPTING NEW APPLICATIONS FOR THE KCDC PROPERTIES LISTED BELOW. PLEASE CLICK ON THE PROPERTY NAME TO APPLY.

Please call KCDC's Admissions at (865) 403-1100 or email admissions@kcdc.org if you need assistance submitting an application to the waiting lists that are open.

FAMILIES

- [First Creek at Austin Phase 2](#)
- [First Creek 3](#)
- [Western Heights](#)
- [Montgomery Village](#)
- [Lonsdale Homes](#)
- [North Ridge Crossing](#)
- [The Vista](#)
- [The Overlook at Beaumont](#)
- [Five Points 2](#)
- [Five Points 3](#)
- [Five Points 4](#)
- [Five Points Multiplexes](#)
- [Passport Properties](#)
- [Valley Oaks](#)

ELDERLY OR DISABLED

- [Cagle Terrace](#)
- [The Residences at Five Points](#)

REGISTERING FOR RENTCAFE

- [Applicants-How to register for RentCafe](#)
- [Residents-How to register for RentCafe](#)

- [Isabella Towers](#)
- [Guy B. Love Towers](#)

ELDERLY ONLY (62 OR OLDER)

- [Northgate Terrace](#)
- [The Manor at Northgate Terrace \(Supportive Services Program\)](#)
- [The Residences at Eastport 2](#)
- [The Verandas](#)

SECTION 8 RENTAL ASSISTANCE

This link will take you directly to the Section 8 application portal. Housing Choice Voucher applications are only accepted on the second Wednesday of each month from 8:00 a.m.-3:00 p.m. Project-based Voucher applications which can only be used at KCDC contracted project-based voucher properties are accepted 7:30 a.m.- 4:00 p.m. Monday through Friday at the Section 8 Rental Assistance office. Please visit <https://www.kcdc.org/section-8/> for details on the Voucher programs.

- [Section 8 Housing](#)

Login

To create your Knoxville's Community Development Corp. account and apply online you must have a valid email address.

If you do not have a valid email address, you will need to create one.

Please click on the following links to access popular email providers:

[Gmail](#)

[Yahoo!](#)

[Outlook](#)

First Time Visitors: Follow the 'Click here to register' link below.

Returning Visitors: Login with your email and password.

Note For better use of the Online Portal we recommend using the most recent version of one of the Supported browser's list:

- Google Chrome
- Mozilla Firefox
- Safari (macOS)
- Opera

-  Continue with Email
-  Continue with Google
-  Continue with Apple

Register for a Fast, Easy Application

With a free account, you can:

- ✓ Save your application and log in at any time to continue.
- ✓ Check the status of your applications.
- ✓ Use your account with multiple applications.

[▶ Register Now](#)



- Click on Register Now
- Click on I do NOT have a registration code

Create An Account

I have a registration code

I do NOT have a registration code



Already have an account? [Log in](#)

Create An Account

* Denotes a required field

Personal Details

First Name*

Last Name*

SSN#* (If you do not have a SSN, please enter 999-99-9999)

Confirm SSN#*

Phone (Home)*

Account Information

Email Address* (Your email address is your user name)

Confirm Email Address*

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

Please read and accept the Terms and Conditions

Register

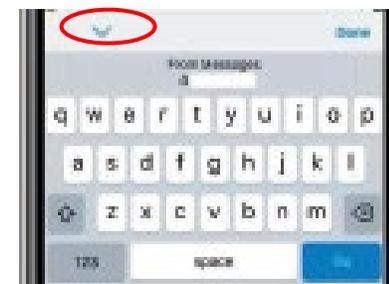
Fill out the required fields

NOTE: If you are using a computer, the tab on keyboard is needed to go from field to field. If you're applying by phone, use arrows or the Next button.

Android



iPhone



- Read and accept the Terms and Conditions
- Click on Register
- You'll see the message below

Thank you for registering. Your account has been successfully created.

[Click here to sign in](#)

- or it will redirect you to the sign in page and you will log in with your email.

Continue with Email

Continue with Google

Continue with Apple

You will have two options to verify your account – either through an OTP or link in your email

Click on Send Verification Code

Enter your email address

 **Sign in**

Please enter the email address associated with your account.

Email address

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

Send Verification Code

or

Email a Link to Login

The email for the OTP will look like the below –

- If it's not in your inbox, please check your spam and junk folder

 ▾ **Inbox** ...

 ☆ Knoxville's Community Developm... OTP for login

- This is what the email looks like when you open it

OTP for login

Dear Lucy,

204200 is your one-time password (OTP) for login. It is valid for 10 minutes. Please do not share OTP with others.

If you choose to have the link emailed to you, it will look like this –

Check your inbox.

If the information you entered matches our records, you'll soon receive an email containing a one-time sign-in link.

lucygarrick2010@proton.me

Don't see your email?

Check your spam folder or [resend](#) the link.

The email header will look like the below in your email

 ☆ Knoxville's Community Develop... Your Secure Login Link

When you open the email, it will look like this -

Your Secure Login Link

Dear Lucy,

Please use the following secure link to access your account. This link is valid for only 30 minutes.

[Click here to log in](#)

Your email provider may need you to confirm the link -

Link confirmation

You are about to open another browser tab and visit:

<https://www.rentcafe.com/t/el?ref=Njl5NjY0MjEwOA%3d%3d-6YOQDN79UNM%3d,aHR0cHM6Ly9maXJzdC1jcmVlay1waGFzZS1vbmUtYi1yZW50Y2FmZXdlYnNpdGUuc2VjdXJlY2FmZS5jb20vb25saW5lbGVhc2luZy9maXJzdC1jcmVlay1waGFzZS1vbmUtYi9ndWVzdGxvZ2luLmFzcHg%2fZGF0YT1QdEtVHY0OGtPN1BtV0g3TXpDT0J6dkJPanJtVFpoRmOIMmZlVUxDQVdScG1rSUc5T1RCQkFjbmVaS2FwcFNTZ1Y1TWZGQTZFcXRvR3k5Zk9HejUIMmZxZSUyZm5TTG9xd0JmTW9jZmJtUkMxUUJjWSUzZA%3d%3d-fSQbSQs%2bRtk%3d>

Cancel

Don't ask again

Confirm

Once you click on the link, it will take you to the first page of the application that you would like to complete

*Denotes a required field

Please select your preferred language.

Google Translate Disclaimer

By selecting a language from the list, you will translate your application into that selected language using the Google Translate online service. Google Translate is subject to applicable Google Terms of Service. Google Translate is made available solely for your convenience, and its use is solely at your option.

As described by Google, the Google Translate service may NOT accurately translate your application, due to the limitations of Google's machine-generated translation. Use of the service is not intended to replace professional human translators.

- Preferred Language*
- English
 - Español (Spanish)
 - Français (French)
 - Gaeilge (Irish)

Next

Once your application is completed, signed and submitted then you are on the waitlist for that property and it will show a confirmation code.

****The application is not complete unless the required documents are uploaded****

[Application Information](#)

Application Progress 100% [Applications & Certifications](#) | Hi, Lucy ▾

*Denotes a required field

[Upload Documents](#) [Take me to the Summary](#)

Floorplan Status

Confirmation Code: p0112867

Your choices...

1st Preference:

2 BR ▾

Estimated Annual Household Income: *

\$0.00

Please select any of the following if they pertain to you.

Former/Current KCDC Residents

Government Action/Involuntarily Displaced

Have you been displaced by governmental action, or your dwelling been extensively damaged or destroyed as a result of a federally declared disaster?

[Back](#) [Log Out](#)

You will receive a confirmation email showing you are on the waiting list and the contact information, if you need to make any updates or have any questions.

 ☆ Knoxville's Community Develop... **RENTCafé - Waiting List Application Completion Confirmation**

 Lucy Garrick Memb... pdf  Lucy Garrick House... pdf

Application Completion Confirmation

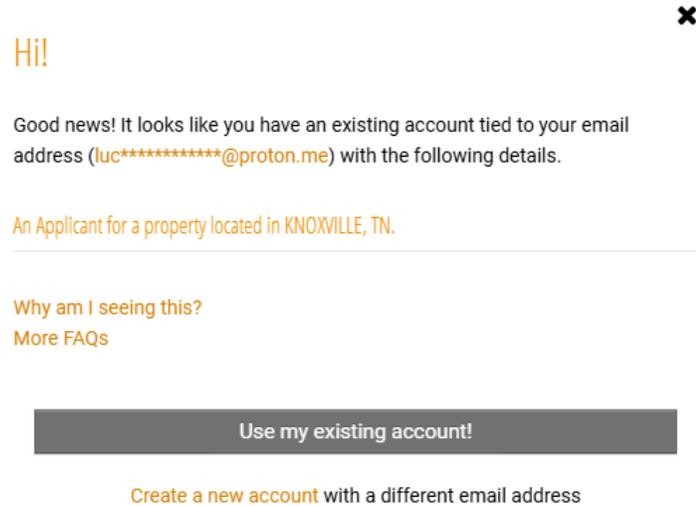
Dear Lucy,

Thank you for completing **Waiting List Application** in RENTCafé. We have forwarded it to the property manager for approval.

If you have any questions, please contact us using the information below. We appreciate the opportunity to serve you.

If you have not completed your application and need to sign back in to finish it -

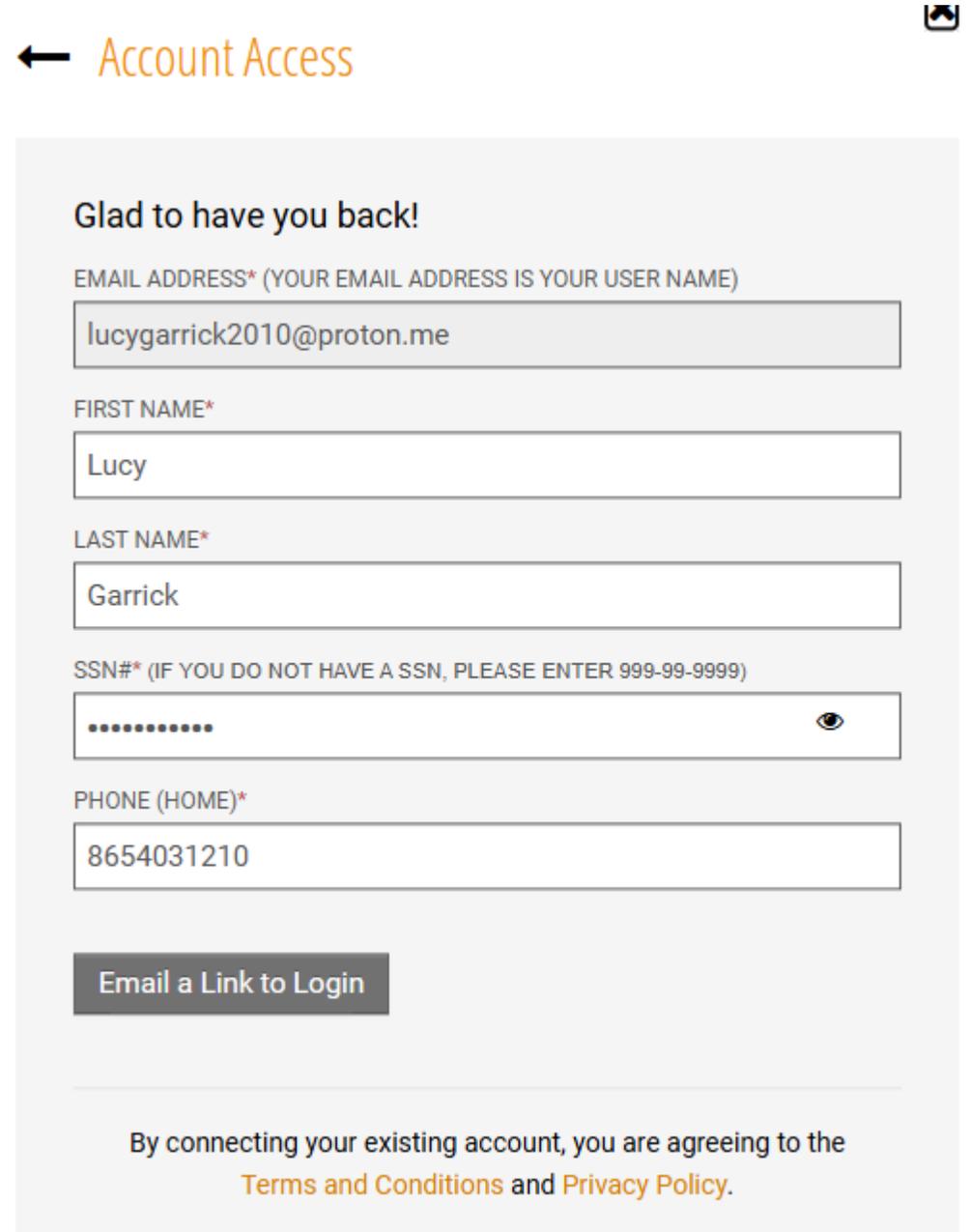
- Click on the name of the property you would like to apply to
- Click on Register Now
- Click on I do NOT have a registration code
- When you confirm your email address, it will pop up the following message



You will be directed to the glad to have you back page where you will need to complete the verification by clicking on the email a link to login page.

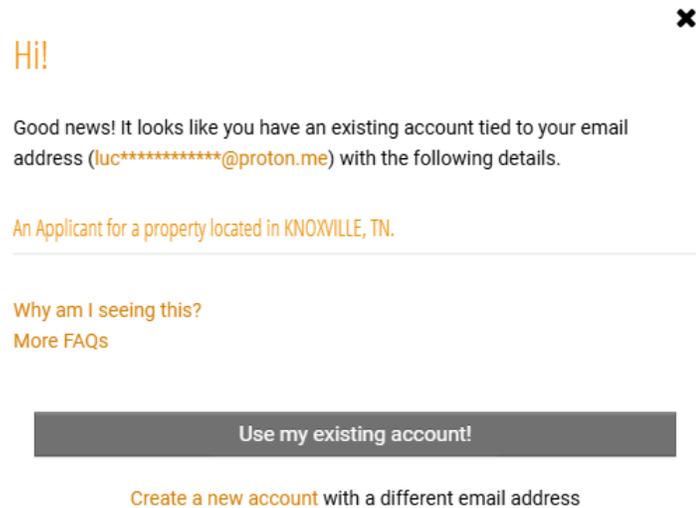
The application will open to the last page you were on when you logged out.

****The application is not complete unless the required documents are uploaded****



If you would like to complete more applications, then you would follow the same steps

- Click on the name of the property you would like to apply to
- Click on Register Now
- Click on I do NOT have a registration code
- When you confirm your email address, it will pop up the following message



You will be directed to the glad to have you back page where you will need to complete the verification by clicking on the email a link to login page.

****The application is not complete unless the required documents are uploaded****

← Account Access

A screenshot of the "Account Access" page. At the top right is a small icon. The main heading is "Glad to have you back!". Below that is a form with several fields: "EMAIL ADDRESS* (YOUR EMAIL ADDRESS IS YOUR USER NAME)" with the value "lucygarrick2010@proton.me"; "FIRST NAME*" with the value "Lucy"; "LAST NAME*" with the value "Garrick"; "SSN#* (IF YOU DO NOT HAVE A SSN, PLEASE ENTER 999-99-9999)" with a masked value "....." and an eye icon; and "PHONE (HOME)*" with the value "8654031210". Below the form is a dark grey button that says "Email a Link to Login". At the bottom, there is a footer that says "By connecting your existing account, you are agreeing to the Terms and Conditions and Privacy Policy." in orange.