



## Using Passwordless login: notes for the resident

With Passwordless login, you can access RentCafe using your email address and one-time code, or by using your Google credentials or Apple ID.

### Before you begin

- You previously accessed RentCafe Resident Portal by entering your email address in the **Username** field. This is the same email address you'll use for Passwordless login.
- One-time codes sent via email or SMS text messages will be active for ten minutes.
- You'll be locked out of your RentCafe account for thirty minutes after six failed attempts. Contact your property manager to unlock your account.
- If the email address that you use to log into RentCafe Resident portal is associated with a Google or Apple account, you can use either method.

### How to do it

To log in using a one-time code:

1. Enter the email address associated with your RentCafe account and click **Continue**.
2. Select **Send Verification Code to Email**.

**TIP:** If the phone number in your RentCafe profile is set to receive text messages, the one-time code can also be sent via SMS.

To log in using third-party socials:

1. Select **Continue with Google** or **Continue with Apple**.
2. If you're already logged into the Google or Apple account on your device, click the link to access your RentCafe account.
3. If you're not logged into your Apple or Google account, complete the **Sign in** screen that appears and then you'll be redirected to RentCafe.

### Still need help?

- For additional assistance, call 1 (833) 711-1130.