Creating a KCDC RentCafe Account with No Registration Code

KCDC uses a resident portal system called RentCafe.
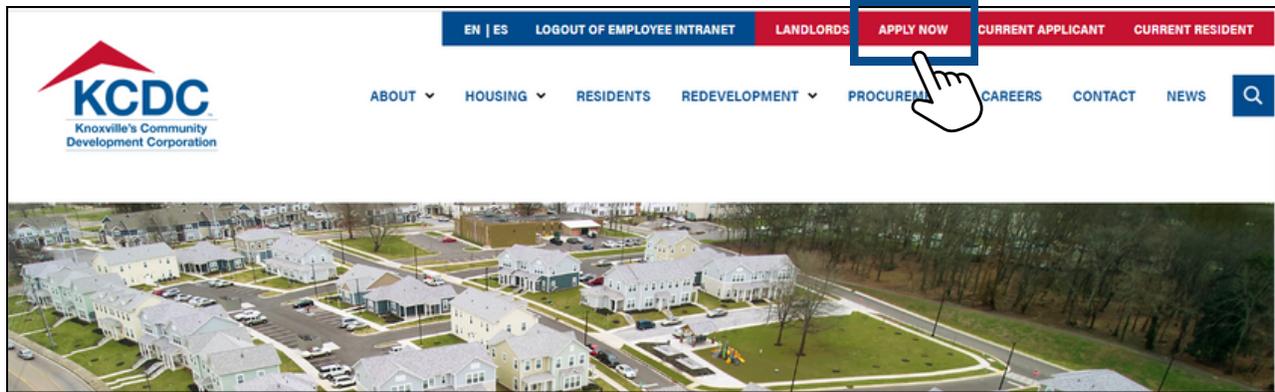
This system allows you to apply for a property of your choice.
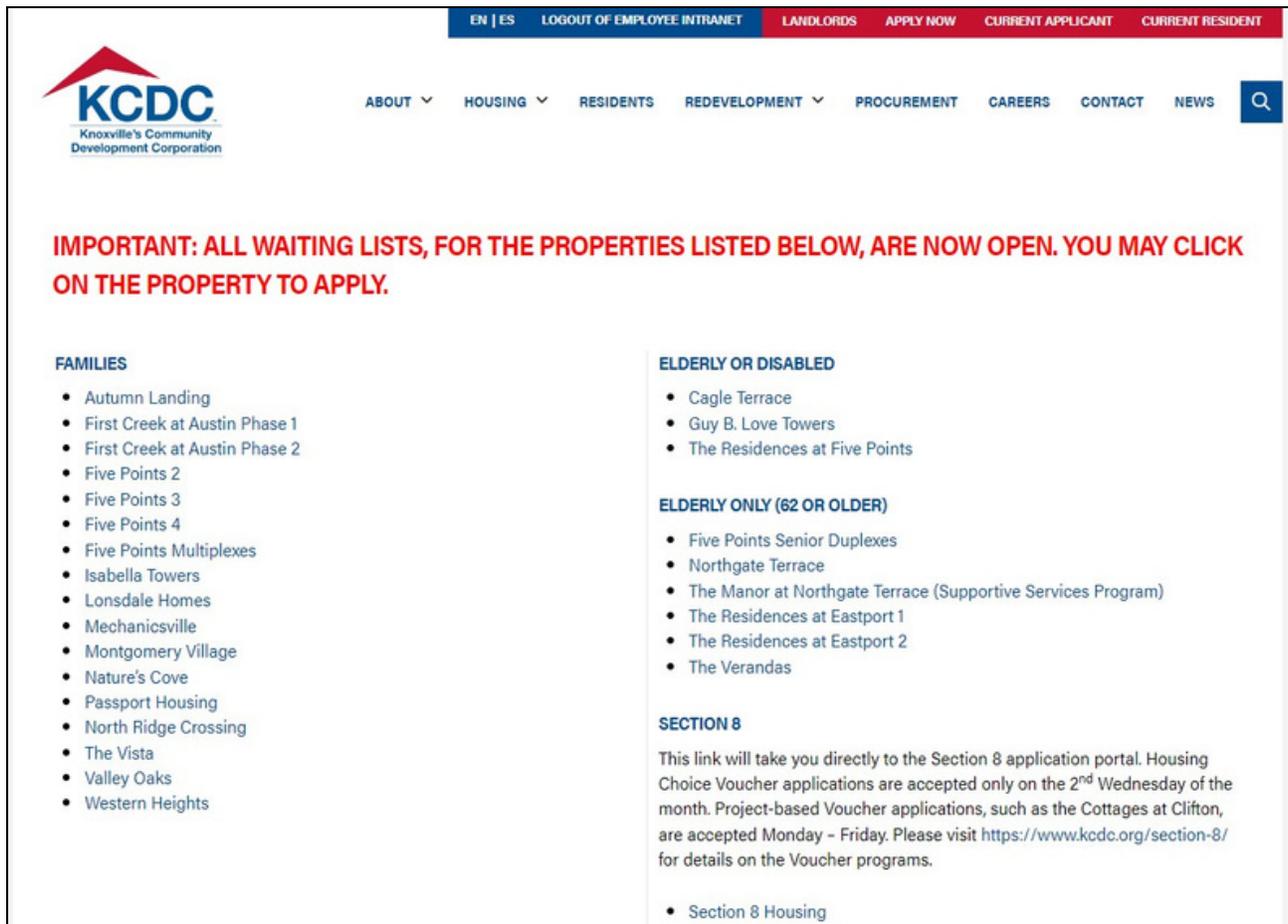
Here's how to get started.

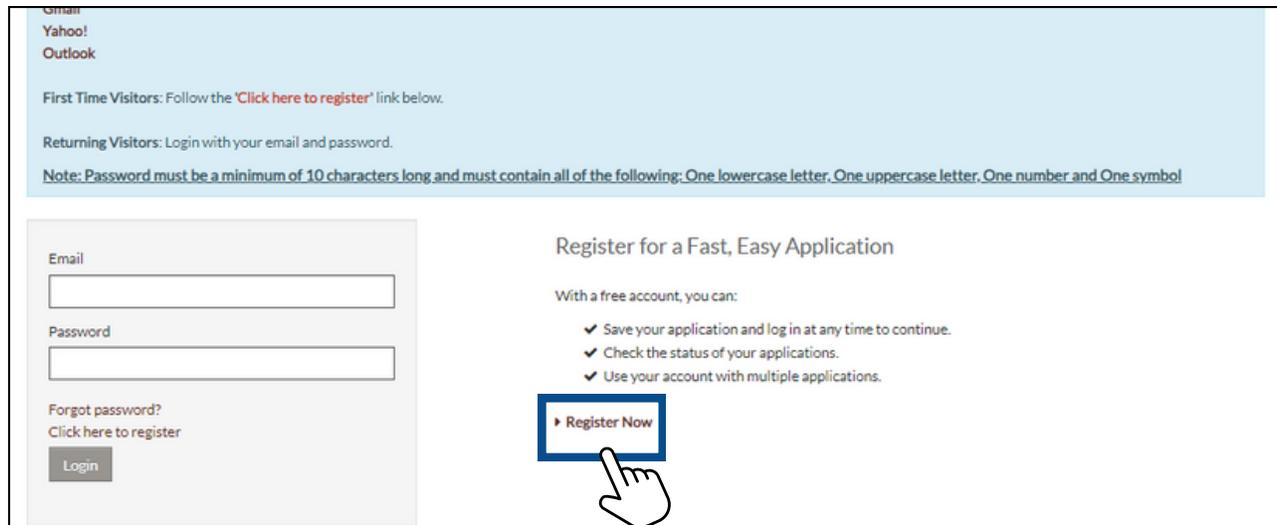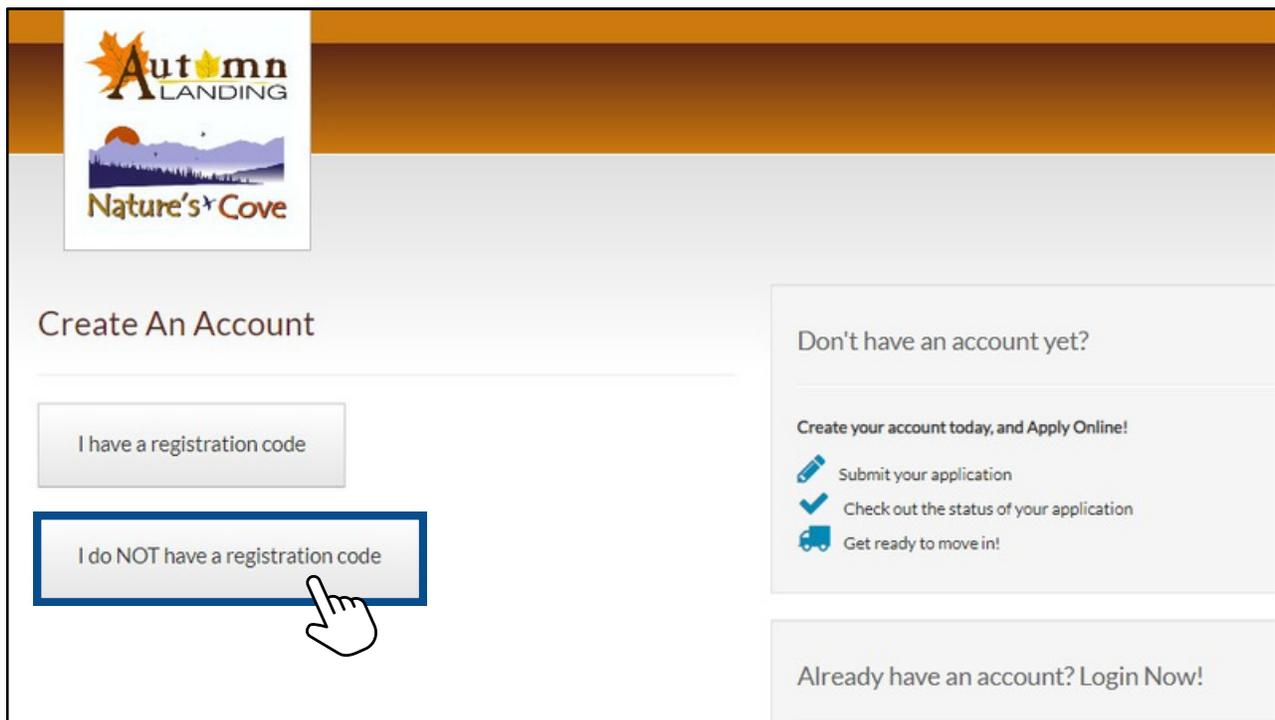**1** On your personal computer or mobile device, open the web browser and go to www.kcdc.org.

2   Click on **Apply Now** at the top right-hand corner of the screen.

IMPORTANT: ALL WAITING LISTS, FOR THE PROPERTIES LISTED BELOW, ARE NOW OPEN. YOU MAY CLICK ON THE PROPERTY TO APPLY.

FAMILIES

- Autumn Landing
- First Creek at Austin Phase 1
- First Creek at Austin Phase 2
- Five Points 2
- Five Points 3
- Five Points 4
- Five Points Multiplexes
- Isabella Towers
- Lonsdale Homes
- Mechanicsville
- Montgomery Village
- Nature's Cove
- Passport Housing
- North Ridge Crossing
- The Vista
- Valley Oaks
- Western Heights

ELDERLY OR DISABLED

- Cagle Terrace
- Guy B. Love Towers
- The Residences at Five Points

ELDERLY ONLY (62 OR OLDER)

- Five Points Senior Duplexes
- Northgate Terrace
- The Manor at Northgate Terrace (Supportive Services Program)
- The Residences at Eastport 1
- The Residences at Eastport 2
- The Verandas

SECTION 8

This link will take you directly to the Section 8 application portal. Housing Choice Voucher applications are accepted only on the 2nd Wednesday of the month. Project-based Voucher applications, such as the Cottages at Clifton, are accepted Monday – Friday. Please visit https://www.kcdc.org/section-8/ for details on the Voucher programs.

- Section 8 Housing

3   Select a property from the list shown.

Gmail
Yahoo!
Outlook

First Time Visitors: Follow the **'Click here to register'** link below.

Returning Visitors: Login with your email and password.

Note: Password must be a minimum of 10 characters long and must contain all of the following: One lowercase letter, One uppercase letter, One number and One symbol

Email

Password

Forgot password?
Click here to register

Login

Register for a Fast, Easy Application

With a free account, you can:

✔ Save your application and log in at any time to continue.
✔ Check the status of your applications.
✔ Use your account with multiple applications.

▸ Register Now

4 Click on **Register Now** at the bottom right corner of the screen.
*NOTE: Register Now is needed each time you apply for a property the first time.*

Create An Account

I have a registration code

I do NOT have a registration code

Don't have an account yet?

Create your account today, and Apply Online!

✏ Submit your application
✔ Check out the status of your application
🚚 Get ready to move in!

Already have an account? Login Now!

5 Click **I do NOT have a registration code.**

First Name

Last Name*

| Last Name |

SSN#* (If you do not have a SSN, please enter 999-99-9999)

| | 👁 |

Confirm SSN#*

| | 👁 |

Phone (Home)*

| (555) 555-5555 |

Account Information

Email Address*

| YourEmail@Example.com |

Confirm Email Address*

| YourEmail@Example.com |

Already have an account? Login Now!

To create your Knoxville Community Development Corporation account and register online you must have a valid email address.

If you do not have a valid email address, you will need to create one.

Please click on the following links to access popular email providers:
Gmail
Yahoo!
Outlook

First Time Visitors: Follow the **'Click here to register'** link below.

Returning Visitors: Login with your email and password.

Note: Password must be a minimum of 10 characters long and must contain all of the following: One lowercase letter, One uppercase letter, One number and One symbol

Email

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6 Complete all fields in the Personal Details and Account Information sections. You will need to provide your full Social Security Number or other government ID number as well as a valid email address. The password you create must be a minimum of 10 characters long and must contain all of the following: one lowercase letter, one uppercase letter, one number and one symbol.

NOTE: Tab on a keyboard is needed when registering for multiple properties. If you're applying by phone, use arrows or the Next button.
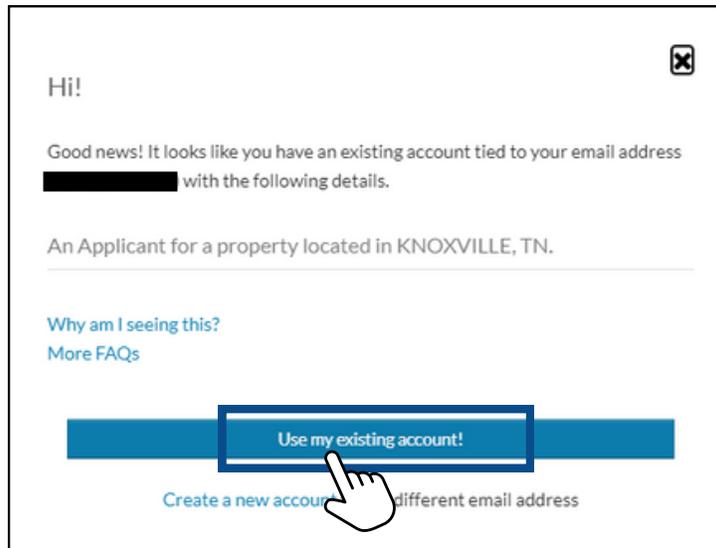
Android
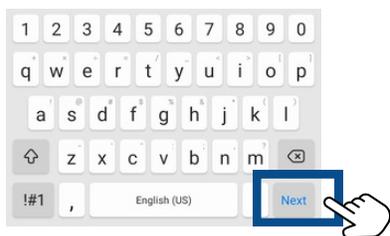
iPhone

Computer
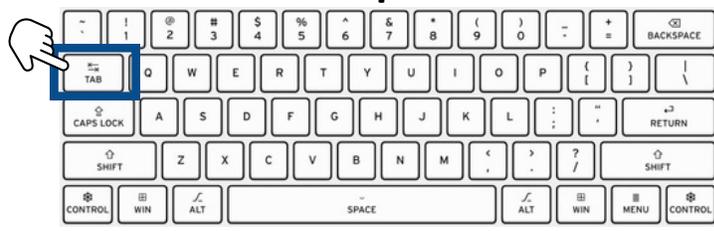
7 If you have already set up an account and use Tab, Next or arrows, a message will show asking if you would like to use an existing account.

NOTE: Tab on a keyboard is needed when registering for multiple properties. If you apply by phone, use arrows or the Next button.

8 Reenter your account information to login. If needed to access your account, click **I forgot my password** to reset it.

Account Information

Email Address*
YourEmail@Example.com

Confirm Email Address*
YourEmail@Example.com

User Name (must be email address)*
User Name

Password*
Password

Confirm Password*
Confirm Password

This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.

Please read and accept the Terms and Conditions

Register

If Needed

- Create a password if you do not have an existing account, click **Register** and continue the application process.
- If **Duplicate User** is shown at the top of the screen, you did not use Tab, arrows or Next keys.

Duplicate Username   ✕