2021 KCDC Household Needs Assessment Report

DECEMBER 2021

KCDC
Knoxville's Community
Development Corporation

THE UNIVERSITY OF
TENNESSEE
KNOXVILLE

SOCIAL WORK OFFICE OF
RESEARCH & PUBLIC SERVICE

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DECEMBER 2021

PREPARED FOR
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Overview

Knoxville's Community Development Corporation (KCDC) provides housing options for the residents of Knoxville and Knox County that tailor to the specific needs of families, seniors and disabled low-income residents. In partnership with the University of Tennessee's College of Social Work Center for Applied Research and Evaluation, a survey was developed to assess the needs of the residents of KCDC Communities. Paper surveys, as well as an online option, were provided to residents of 18 Communities. A total of 836 surveys were completed.

The overwhelming majority of residents who participated in the survey (98.1%) reported that English was the most spoken language in their home. Approximately six percent of respondents indicated that they have served in the US Military. One-third of respondents (33.1%) have earned a high school diploma and another 12.7% have received a GED/HiSET. Over a quarter of respondents (26.8%) did not finish high school.

Results and Discussion

Household Information for Families

Less than half of the families (44.1%) that responded to the survey indicated that have children living in their home. Of those respondents, 16.6% have children ages 0-4 that are enrolled in daycare, pre-school, or early head start programs. Over a quarter of respondents reported that they wish their child(ren) had access to the following out of school programs:

- Music, art, dance, theater (39.1%)
- Tutoring/academic support (32.9%)
- Outdoor recreation (29.2%)
- Summer camps (29.2)
- Teen employment (28.0%)
- Sports/fitness (26.7%)

When asked about the biggest barrier to childcare solutions for their family, if any, over half of respondents indicated there were no barriers.
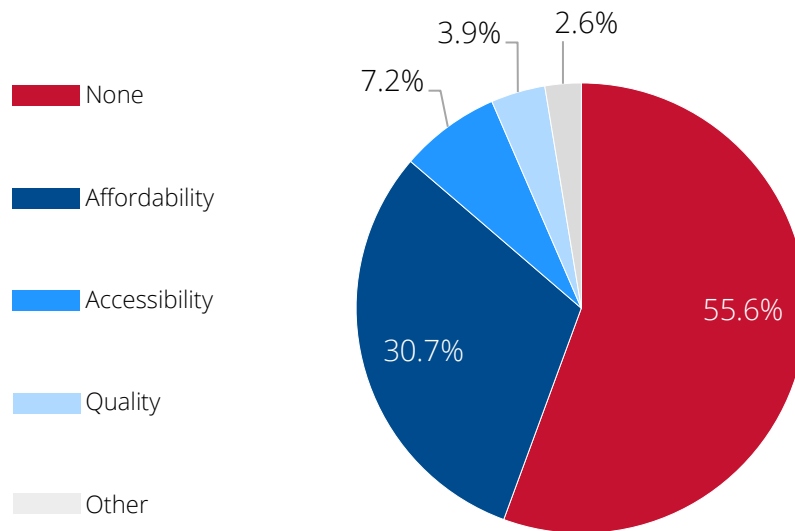
Figure 1: Barriers to Childcare Solutions

When asked if they have concerns about their child(ren) playing or walking around the property on their own, over half of respondents indicated that they have concerns all the time.

Table 1: Property Safety

Do you have concern about your child(ren) playing or walking around the property on their own?		
Response	n	%
No	47	26.9%
Yes, I have concerns in the evening only	31	17.7%
Yes, I have concerns all the time	91	52.0%
Other	6	3.4%

Housing

Nearly three-quarters (65.3%) of all respondents reported that they would rate their current housing as Very good or Good.

How would you rate your current housing?
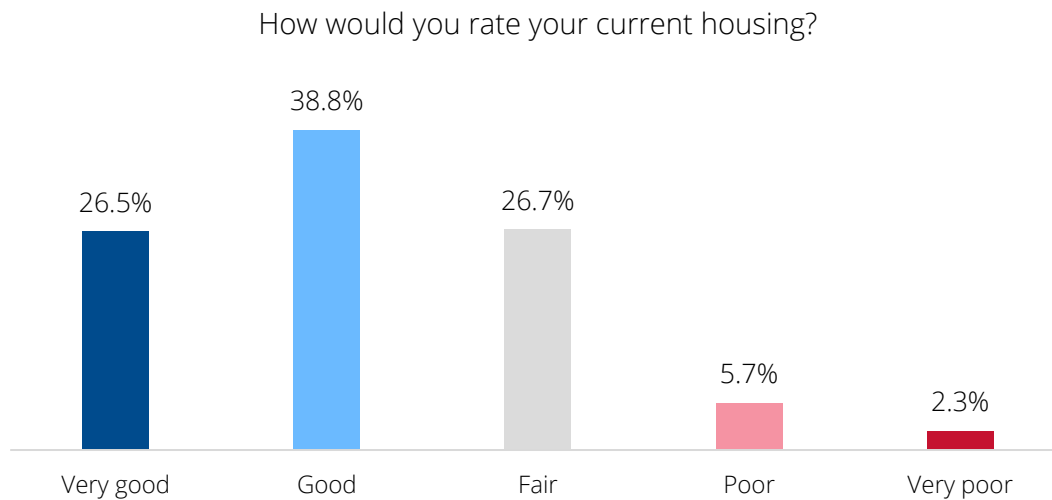
Figure 2: Housing Rating

For those individuals that rated their current housing as Very good or Good, half or more of those respondents provided the following reasons:

- Affordable (72.1%)
- Apartment design/layout (53.7%)
- Apartment condition (52.7%)
- Location (49.5%)

For those individuals that <u>did not</u> rate their current housing as Very good or Good, over a third of those respondents provided the following reasons:

- Other (45.3%)
- Apartment condition (44.5%)
- Community conditions (44.1%)

Employment

Most of the residents that responded to the survey are unemployed or underemployed. Their situations are highlighted in the table below. There are some notable differences in the employment status of those residing in elderly or family housing. Forty percent of elderly respondents reported that they are retired.

Table 2: Current Employment

Are you currently employed?						
Response	**Elderly**		**Family**		**Total**	
	n	%	n	%	n	%
Not applicable, unable to work due to health or disability	204	51.6%	202	49.5%	406	50.6%
No, I am retired	158	40.0%	40	9.8%	198	24.7%
No, but I am looking for work	6	1.5%	58	14.2%	64	8.0%
Yes. I have enough employment to meet my needs	14	3.5%	40	9.8%	54	6.7%
Yes. I am underemployed	4	1.0%	51	12.5%	55	6.8%
Prefer not to answer	7	1.8%	9	2.2%	16	2.0%
Other	2	0.5%	8	2.0%	10	1.2%

The majority of respondents indicated that they (or other adults in their home) do not need assistance in finding employment (91.2%) nor do they want information on free employment training (82.9%). The most common reasons given by respondents for conditions that could help people in their home/community overcome barriers to get a job or stay employed were:

- Continued access to government benefits even if income increases (47.7%)
- More accommodations for people with a disability (44.5%)
- Access to certification programs (43.5%)

Safety & Security

Less than half of respondents (39.8%) indicated that their community was Very Safe or Safe.

How would you rate safety in your community?
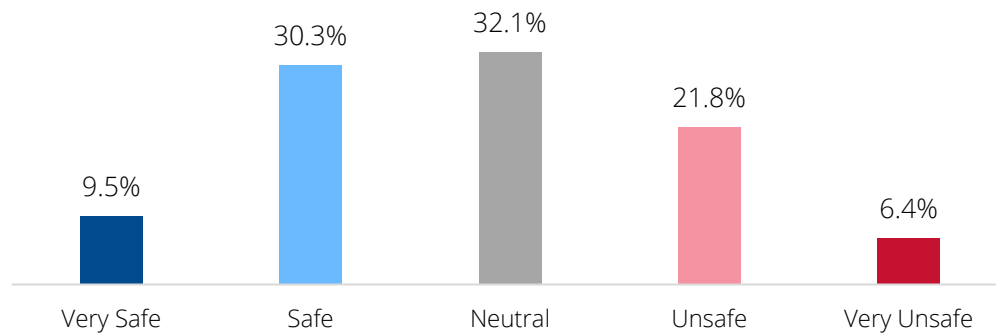
Figure 3: Community Safety

The top safety issues identified by respondents were drug activity, non-residents or guests causing issues and gun violence.

Table 3: Community Safety Issues

What are the top safety issues in your community? (Choose up to 3)		
Response	**n**	**%**
Drug activity	468	64.7%
Non-residents or guests on property who cause issues	390	53.9%
Gun violence	308	42.6%

More than three out of four respondents (77.1%) indicated that they would like to see more police/law enforcement presence in their community. Ways in which the police department could improve services in the community, were having more of a presence, working with youth and supporting a community watch.

Table 4: Police Presence

How could the police department improve services in your community? (Choose up to 3)		
Response	**n**	**%**
More police presence	443	60.7%
Working with school age children and teens	169	44.7%
Support a community watch	286	39.2%

Those respondents living in elderly communities were asked if anyone in their home has difficulties with certain activities, half of the respondents (49.5%) reported walking or climbing stairs was a difficulty. While 31.7% of respondents indicated that none of the issues that were presented caused difficulty for anyone in their home, over a quarter (28.7%) reported that "concentrating, remembering, and making decisions" was a difficultly for someone in their home.

Health & Nutrition

Over half of respondents indicated that they have Medicare (59.8%) or Medicaid (51.3%) for their health insurance. When asked if they were sick today and needed assistance, over half of respondents indicated they would either call their primary care doctor (55.5%) or go to the Emergency Room (50.4%).

Affordable food, followed by access to fresh foods and vegetables, and emergency food assistance/food pantry were the top 3 areas of food needs that respondents identified in their community.

Table 5: Community Food Needs

What are the top 3 areas of Food Needs in your community? (Choose up to 3)		
Response	n	%
Affordable food	393	53.5%
Access to fresh foods and vegetables	343	46.7%
Emergency food assistance/food pantry	243	33.1%

Almost three-quarters (71.7%) of respondents indicated that they are currently enrolled in and receiving SNAP/Food Stamps or WIC. Almost half of the households that responded indicated that within the last 12 months:

- they worried whether their food would run out before they got the money to buy more (46.2%)
- the food they bought just didn't last and they didn't have the money to get more (43.5%)

The majority of respondents reported that they get their groceries from the supermarket or grocery (95.2%) or Dollar General or another discount retailer (64.8%). Approximately a quarter of respondents get their groceries from a food pantry (26.5%) or a convenience store or gas station (25.4%). Most households that participated in the survey do not have a cat or dog (71.0%). However, for those that do, 44.6% reported that in the past two years, there has been a time that they wanted/needed treatment for an illness/emergency for their pet and were not able to get it.

Connectivity

For residents that responded having internet (62.6%), they get access through a variety of means, including some families that are able to get access through Knox County Schools.

Do you have internet/Wi-Fi in your home?
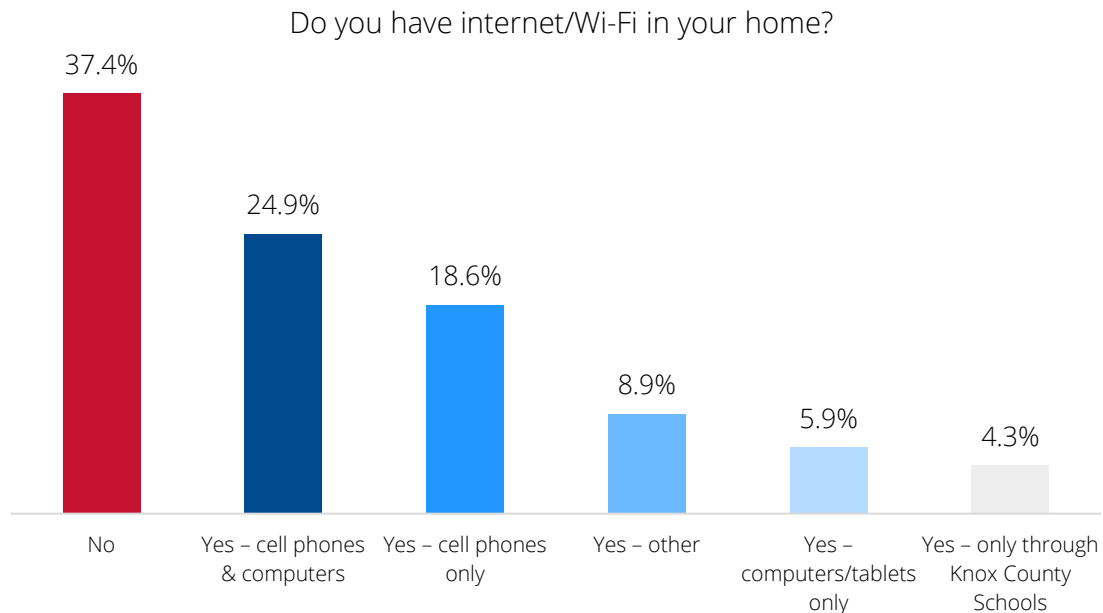
Figure 4: Internet Access

Over one-third of respondents (39.9%) indicated that aside from their smart phones, they have access to a computer (i.e., desktop, laptop or tablet).

Transportation

Respondents most commonly reported that they travel using their own transportation (44.6%). The next most common means of travel were having someone else drive them (38.0%) or taking the KAT bus (37.8%). Of those that use the KAT bus, 70.9% of those respondents indicated that they could accomplish their transportation needs. Over half of respondents (55.0%) reported that there are not things that keep them or other members of their home from walking or bicycling safely in their community.

Outdoor Spaces

Over half of respondents rated the outdoor space in their community favorably.

How would you rate the outdoor space in your community?
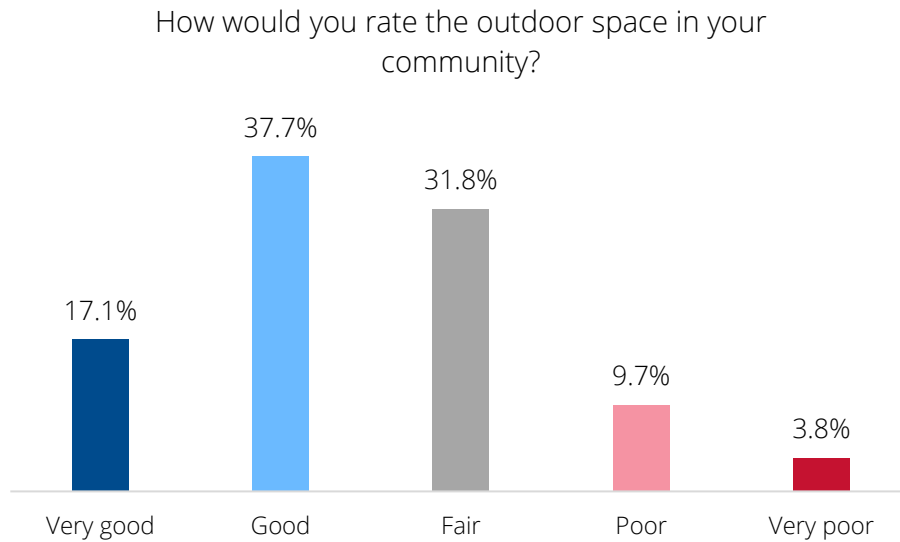
Figure 5: Outdoor Spaces

The outdoor spaces that respondents identified that they would like most in their community were:

- Picnic areas (48.0%)
- Basketball court (42.3%)
- Playground (33.9%)
- Community garden (33.0%)
- Yard space (30.7%)

Less than half of respondents (43.5%) indicated that they think their community needs more plants and trees. Most residents that responded to the survey would like more outdoor events in their community (60.3%). Those respondents that reside in family community housing indicated that they do not feel like children in their community have a safe place to play and gather.

Community

Over half of respondents chose the following as things that they like about their community:

- Grocery stores nearby (61.7%)
- Convenient bus stops (56.5%)
- Churches nearby (44.7%)
- Shopping and retail nearby (42.0%)
- Community location (41.6%)

The top 3 supportive services that respondents reported needing most in their community were affordable housing, senior programs and services, and mental and emotional healthcare.

Table 6: Supportive Services

Which of the following top 3 supportive services are needed most for your community? (Choose up to 3)		
Response	n	%
Affordable housing	243	33.1%
Senior programs and services	240	32.7%
Mental and emotional healthcare	235	32.0%

Regarding community engagement, 40.2% of respondents reported that they would be interested in being part of the process to improve the community.

Appendix: Aggregate Tables

SECTION A: Demographics (of the Respondent)

Elderly Housing		
Property	**n**	**%**
Cagle Towers	63	15.6%
Clifton Road	35	8.7%
Five Points Senior Duplexes	49	12.1%
Isabella Towers	40	9.9%
Love Towers	57	14.1%
Northgate Terrace	101	25.0%
Residences at Eastport	43	10.6%
Verandas	16	4.0%
TOTAL	**404**	**100.0%**

Family Housing		
Property	**n**	**%**
Autumn Landing	29	6.8%
Five Points	82	19.3%
Lonsdale Homes	61	14.4%
Mechanicsville	17	4.0%
Montgomery Village	62	14.6%
Nature's Cove	34	8.0%
North Ridge Crossing	66	15.6%
Passport	22	5.2%
Valley Oaks Apartments	15	3.5%
Vista at Summit Hill	36	8.5%
TOTAL	**424**	**100.0%**

Language Most Often Spoken								
Response	**Elderly**	**n**	**%**	**Family**	**n**	**%**	**Total**	**n**	**%**
English		387	99.7%		403	96.6%		790	98.1%
Spanish		1	0.3%		1	0.2%		2	0.2%
Other		0	0.0%		13	3.1%		13	1.6%

Military Service									
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
No		342	89.1%		393	95.4%		735	92.3%
Yes		34	8.9%		15	3.6%		49	6.2%
Prefer not to answer		8	2.1%		4	1.0%		12	1.5%

Highest Level of Education									
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
Did not finish high school		100	26.0%		113	27.5%		213	26.8%
GED/HiSet		47	12.2%		54	13.1%		101	12.7%
High School Diploma		108	28.1%		155	37.7%		263	33.1%
Vocational School		45	11.7%		28	6.8%		73	9.2%
2-year degree		33	8.6%		38	9.2%		71	8.9%
4-year degree		23	6.0%		13	3.2%		36	4.5%
Master's degree		5	1.3%		1	0.2%		6	0.8%
Other		23	6.0%		9	2.2%		32	4.0%

SECTION B: Household Information*

*Family survey respondents only

Do you have children living in your home?		
Response	n	%
No	231	55.9%
Yes	182	44.1%

If you have children ages 0-4, are they enrolled in daycare, pre-school, or early head start?		
Response	n	%
Yes	29	16.6%
No. My children 0-4 are not enrolled in daycare, etc.	45	25.7%
No. I do not have children ages 0-4.	101	57.7%

Which of the out-of-school programs do you wish your child(ren) had access to? (Check all that apply)		
Response	**n**	**%**
Not applicable. My child(ren) is/are already enrolled in adequate out-of-school programs.	34	21.1%
After-school childcare	35	21.7%
Bicycle safety classes	16	9.9%
Music, art, dance, theater	63	39.1%
Outdoor recreation	47	29.2%
Scouting programs for boys and/or girls	28	17.4%
Sports/fitness	43	26.7%
Summer camps	47	29.2%
Technology/computer classes	36	22.4%
Teen employment	45	28.0%
Teen leadership development	39	24.2%
Teen mentoring	35	21.7%
Toddler/Preschool programs (ages 0-4)	32	19.9%
Tutoring/academic support	53	32.9%
Other	11	6.8%

Which is the biggest barrier to childcare solutions for your family, if any?		
Response	**n**	**%**
None	85	55.6%
Affordability	47	30.7%
Accessibility	11	7.2%
Quality	6	3.9%
Other	4	2.6%

Do you have concern about your child(ren) playing or walking around the property on their own?		
Response	**n**	**%**
No	47	26.9%
Yes, I have concerns in the evening only	31	17.7%
Yes, I have concerns all of the time	91	52.0%
Other	6	3.4%

SECTION C: Housing

How would you rate your current housing?							
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
Very good		115	28.5%		103	24.5%		218	26.5%
Good		156	38.7%		164	39.0%		320	38.8%
Fair		102	25.3%		118	28.0%		220	26.7%
Poor		24	6.0%		23	5.5%		47	5.7%
Very poor		6	1.5%		13	3.1%		19	2.3%

If you rated your housing as good or very good, indicate why. (Check all that apply)								
Response	**Elderly**	**n**	**%**	**Family**	**n**	**%**	**Total**	**n**	**%**
Apartment design/layout		145	53.9%		140	53.4%		285	53.7%
Apartment condition		145	53.9%		135	51.5%		280	52.7%
Affordable		208	77.3%		175	66.8%		383	72.1%
Public Transit		134	49.8%		94	35.9%		228	42.9%
School(s)		14	5.2%		41	15.6%		55	10.4%
Housing close to my job		12	4.5%		32	12.2%		44	8.3%
Community conditions		68	25.3%		57	21.8%		125	23.5%
Location		141	52.4%		122	46.6%		263	49.5%
Amenities/features		66	24.5%		49	18.7%		115	21.7%
Other		28	10.4%		23	8.8%		51	9.6%

If you did not rate your housing as good or very good, indicate why. (Check all that apply)								
Response	**Elderly**	**n**	**%**	**Family**	**n**	**%**	**Total**	**n**	**%**
Apartment design/layout		27	23.5%		38	27.0%		65	25.4%
Apartment condition		64	55.7%		50	35.5%		114	44.5%
Not affordable		5	4.3%		9	6.4%		14	5.5%
Issues with Public Transit		6	5.2%		11	7.8%		17	6.6%
School(s)		0	0.0%		3	2.1%		3	1.2%
Housing not close to my job		1	0.9%		4	2.8%		5	2.0%
Community conditions		37	32.2%		76	53.9%		113	44.1%
Location		14	12.2%		23	16.3%		37	14.5%
Amenities/features		29	25.2%		27	19.1%		56	21.9%
Other		52	45.2%		64	45.4%		116	45.3%

SECTION D: Employment

Are you currently employed?								
Response	**Elderly**	**n**	**%**	**Family**	**n**	**%**	**Total**	**n**	**%**
N/A, unable to work due to health or disability		204	51.6%		202	49.5%		406	50.6%
No, I am retired		158	40.0%		40	9.8%		198	24.7%
No, but I am looking for work		6	1.5%		58	14.2%		64	8.0%
Yes. I have enough employment to meet my needs		14	3.5%		40	9.8%		54	6.7%
Yes. I am underemployed		4	1.0%		51	12.5%		55	6.8%
Prefer not to answer		7	1.8%		9	2.2%		16	2.0%
Other		2	0.5%		8	2.0%		10	1.2%

Do you or other adults in your home need assistance in finding employment?								
Response	**Elderly**	**n**	**%**	**Family**	**n**	**%**	**Total**	**n**	**%**
No		358	93.0%		377	89.5%		735	91.2%
Yes		10	2.6%		31	7.4%		41	5.1%
Prefer not to answer		17	4.4%		13	3.1%		30	3.7%

Do you or other adults in your home want information on free employment training?								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
No		335	88.2%		325	78.1%		660	82.9%
Yes		17	4.5%		75	18.0%		92	11.6%
Prefer not to answer		28	7.4%		16	3.8%		44	5.5%

What could help people in your home/community overcome barriers to get a job or stay employed? (Check all that apply)								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
Access to certification programs		81	36.7%		150	48.4%		231	43.5%
Access to higher education		70	31.7%		110	35.4%		180	33.8%
Access to skilled job training for specialized jobs		85	38.5%		129	41.5%		214	40.2%
Continued access to government benefits even if income increases		105	47.5%		149	47.9%		254	47.7%
Easier access to childcare		0	0.0%		110	35.4%		110	35.4%
Easier access to transportation		51	23.1%		98	31.5%		149	28.0%
Employment support		63	28.5%		115	37.0%		178	33.5%
More accommodations for people with a disability		118	53.4%		119	38.3%		237	44.5%
More job opportunities in the local area		70	31.7%		101	32.5%		171	32.1%
More jobs where criminal background is not a barrier		57	25.8%		124	39.9%		181	34.0%
More reading and translation services		35	15.8%		45	14.5%		80	15.0%
Other		17	7.7%		15	4.8%		32	6.0%

SECTION E: Safety & Security

How would you rate the safety in your community?								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
Very Safe		55	14.1%		21	5.1%		76	9.5%
Safe		139	35.5%		104	25.2%		243	30.3%
Neutral		115	29.4%		143	34.7%		258	32.1%
Unsafe		71	18.2%		104	25.2%		175	21.8%
Very Unsafe		11	2.8%		40	9.7%		51	6.4%

What are the top safety issues in your community? (Choose up to 3)

Response	Elderly	n	%	Family	n	%	Total	n	%
Abandoned buildings		41	12.0%		13	3.4%		54	7.5%
Breaking and entering into my home		34	10.0%		39	10.2%		73	10.1%
Domestic or child abuse		14	4.1%		30	7.9%		44	6.1%
Drug activity		215	63.0%		253	66.2%		468	64.7%
Gang activity		63	18.5%		145	38.0%		208	28.8%
Gun violence		83	24.3%		225	58.9%		308	42.6%
Non-residents or guests on property who cause issues		207	60.7%		183	47.9%		390	53.9%
Poor home condition		0	0.0%		29	7.6%		29	7.6%
Theft of personal property		76	22.3%		49	12.8%		125	17.3%
Traffic safety		67	19.6%		96	25.1%		163	22.5%
Other		49	14.4%		55	14.4%		104	14.4%

How could the police department improve services in your community? (Choose up to 3)

Response	Elderly	n	%	Family	n	%	Total	n	%
More bike patrols		91	25.9%		95	25.1%		186	25.5%
More door to door community engagement		45	12.8%		43	11.4%		88	12.1%
More foot patrols		115	32.7%		130	34.4%		245	33.6%
More police presence		221	62.8%		222	58.7%		443	60.7%
Police participating in community events		108	30.7%		140	37.0%		248	34.0%
Support a community watch		145	41.2%		141	37.3%		286	39.2%
Support de-escalation training opportunities		48	13.6%		81	21.4%		129	17.7%
Working with school age children and teens		0	0.0%		169	44.7%		169	44.7%
Other		36	10.2%		34	9.0%		70	9.6%

Would you like to see more or less of a police/law enforcement presence in your community?

Response	Elderly	n	%	Family	n	%	Total	n	%
More		304	79.2%		306	75.2%		610	77.1%
Less		13	3.4%		16	3.9%		29	3.7%
Prefer not to answer		67	17.4%		85	20.9%		152	19.2%

Does anyone in your home have difficulty with the following activities?* (Check all that apply)		
Response	**n**	**%**
Concentrating, remembering, and making decisions	109	28.7%
Doing errands alone	90	23.7%
Dressing or bathing	41	10.8%
Preparing food for themselves or others	48	12.6%
Walking or climbing stairs	188	49.5%
Other	26	6.8%
None of the above	120	31.6%

*Elderly survey respondents only

SECTION F: Health & Nutrition

What kind of health insurance do you have? (Check all that apply)								
Response	**Elderly**	**n**	**%**	**Family**	**n**	**%**	**Total**	**n**	**%**
I do not have health insurance		16	4.1%		45	10.9%		61	7.6%
Medicare		288	74.2%		192	46.3%		480	59.8%
Medicaid		197	50.8%		215	51.8%		412	51.3%
Healthcare Exchange (Affordable Care Act)		23	5.9%		18	4.3%		41	5.1%
Private employer insurance		2	0.5%		11	2.7%		13	1.6%
Insurance purchased from an insurance company		29	7.5%		12	2.9%		41	5.1%
Veteran Administration (enrolled for healthcare)		15	3.9%		5	1.2%		20	2.5%
Indian Health Service		1	0.3%		1	0.2%		2	0.2%
Other		69	17.8%		22	5.3%		91	11.3%

If you were sick today and needed assistance, what would you do?								
Response	**Elderly**	**n**	**%**	**Family**	**n**	**%**	**Total**	**n**	**%**
Call my primary care doctor		214	55.9%		233	55.2%		447	55.5%
Call family or friend		141	36.8%		127	30.1%		268	33.3%
Go to the Emergency Room		197	51.4%		209	49.5%		406	50.4%
Go to urgent care clinic		41	10.7%		77	18.2%		118	14.7%
Go to a pharmacy		19	5.0%		11	2.6%		30	3.7%
Go to a community clinic		20	5.2%		18	4.3%		38	4.7%
Stay home/not reach out		32	8.4%		46	10.9%		78	9.7%
Other		31	8.1%		10	2.4%		41	5.1%

What are the top 3 areas of Food Needs in your community? (Choose up to 3)								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
Access to free or reduced lunch for school children		0	0.0%		74	19.3%		74	19.3%
Access to fresh foods and vegetables		176	50.1%		167	43.5%		343	46.7%
Access to grow your own food		29	8.3%		84	21.9%		113	15.4%
Affordable food		191	54.4%		202	52.6%		393	53.5%
Cultural foods stocked in food pantries and local stores		42	12.0%		42	10.9%		84	11.4%
Education about government benefits (SNAP, WIC, etc.)		58	16.5%		52	13.5%		110	15.0%
Education about nutrition/healthy food choices		56	16.0%		46	12.0%		102	13.9%
Emergency food assistance/food pantry		88	25.1%		155	40.4%		243	33.1%
Equipment to store or prepare food		43	12.3%		59	15.4%		102	13.9%
Meal delivery for homebound senior citizens		97	27.6%		87	22.7%		184	25.0%
More grocery/convenience stores		88	25.1%		87	22.7%		175	23.8%
Transportation to grocery store		124	35.3%		103	26.8%		227	30.9%
Other		14	4.0%		1	0.3%		15	2.0%

Are you currently enrolled in and receiving SNAP/Food Stamps or WIC?								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
No		129	33.2%		100	23.8%		229	28.3%
Yes		259	66.8%		321	76.2%		580	71.7%

Please answer whether this statement is true for your household: Within the past 12 months, we worried whether our food would run out before we got money to buy more.								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
No		234	60.0%		200	48.0%		434	53.8%
Yes		156	40.0%		217	52.0%		373	46.2%

Please answer whether this statement is true for your household:
Within the past 12 months, the food we bought just didn't last and we didn't have money to get more.

Response	Elderly	n	%	Family	n	%	Total	n	%
No		233	60.5%		219	52.8%		452	56.5%
Yes		152	39.5%		196	47.2%		348	43.5%

Select all of the following places where you buy or get groceries. (Check all that apply)

Response	Elderly	n	%	Family	n	%	Total	n	%
Convenience store or gas station		99	25.6%		106	25.2%		205	25.4%
Dollar General or another discount retailer		245	63.5%		278	66.0%		523	64.8%
Farmers' Market		38	9.8%		37	8.8%		75	9.3%
Food pantry		87	22.5%		127	30.2%		214	26.5%
On-site at your KCDC property		51	13.2%		31	7.4%		82	10.2%
SCHAS Out Shopping Delivery Program		9	2.3%		5	1.2%		14	1.7%
Supermarket or grocery store		370	95.9%		398	94.5%		768	95.2%

Do you have a dog or cat?

Response	Elderly	n	%	Family	n	%	Total	n	%
No		276	71.9%		294	70.2%		570	71.0%
Yes		108	28.1%		125	29.8%		233	29.0%

If yes, in the past two years, has there been a time that you wanted/needed treatment for an illness/emergency care for your pet, but was not able to get it?

Response	Elderly	n	%	Family	n	%	Total	n	%
No		67	62.0%		61	49.6%		128	55.4%
Yes		41	38.0%		62	50.4%		103	44.6%

SECTION G: Connectivity

Do you have access to a computer (i.e., desktop, laptop or tablet)? (Smart phones don't count.)

Response	Elderly	n	%	Family	n	%	Total	n	%
No		252	65.5%		231	55.1%		483	60.1%
Yes		133	34.5%		188	44.9%		321	39.9%

Do you have internet/WiFi in your home?								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
No		182	47.6%		115	27.8%		297	37.4%
Yes - only through Knox County Schools		0	0.0%		34	8.2%		34	4.3%
Yes - only on cell phones		78	20.4%		70	16.9%		148	18.6%
Yes - only on computers/tablets		25	6.5%		22	5.3%		47	5.9%
Yes - on both cell phones and computers		75	19.6%		123	29.8%		198	24.9%
Yes - other		22	5.8%		49	11.9%		71	8.9%

SECTION H: Transportation

How do you travel/get where you need to go? (Check all that apply)								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
My own transportation		131	34.0%		229	54.3%		360	44.6%
I share a car with others in my household		8	2.1%		21	5.0%		29	3.6%
Someone else drives me		145	37.7%		162	38.4%		307	38.0%
Taxi		17	4.4%		15	3.6%		32	4.0%
Uber/Lyft		18	4.7%		34	8.1%		52	6.4%
KAT Bus		184	47.8%		121	28.7%		305	37.8%
CAC Transit		66	17.1%		31	7.3%		97	12.0%
Bicycle		12	3.1%		8	1.9%		20	2.5%
Walk		106	27.5%		84	19.9%		190	23.5%
Other		26	6.8%		5	1.2%		31	3.8%

If you use the KAT bus, can you accomplish your transportation needs?								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
No		50	27.6%		36	31.3%		86	29.1%
Yes		131	72.4%		79	68.7%		210	70.9%

Are there things that keep you or other members of your home from walking or bicycling safely in your community?								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
No		193	55.9%		205	54.1%		398	55.0%
Yes		76	22.0%		105	27.7%		181	25.0%
Not applicable. I cannot walk or bicycle		76	22.0%		69	18.2%		145	20.0%

SECTION I: Outdoor Spaces

How would you rate the outdoor space in your community?								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
Very good		85	22.2%		51	12.3%		136	17.1%
Good		163	42.6%		137	33.2%		300	37.7%
Fair		99	25.8%		154	37.3%		253	31.8%
Poor		27	7.0%		50	12.1%		77	9.7%
Very poor		9	2.3%		21	5.1%		30	3.8%

What kind of outdoor space would you like in your community? (Check all that apply)								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
Basketball Court		0	0.0%		159	42.3%		159	42.3%
Community Garden		94	30.1%		133	35.4%		227	33.0%
Natural Trails/Greenway Connection		81	26.0%		82	21.8%		163	23.7%
Open grass space		0	0.0%		61	16.2%		61	16.2%
Open green space/fields		51	16.3%		41	10.9%		92	13.4%
Picnic areas		160	51.3%		170	45.2%		330	48.0%
Playground		41	13.1%		192	51.1%		233	33.9%
Yard Space		84	26.9%		127	33.8%		211	30.7%
Other		59	18.9%		50	13.3%		109	15.8%

Do you think your community needs more plants or trees?								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
No		224	58.3%		225	54.9%		449	56.5%
Yes		160	41.7%		185	45.1%		345	43.5%

Would you like more outdoor events in your community?								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
No		140	38.0%		159	41.3%		299	39.7%
Yes		228	62.0%		226	58.7%		454	60.3%

Do you feel like children in your community have a safe place to play and gather?*		
Response	n	%
No	248	64.8%
Yes	135	35.2%

*Family survey respondents only

SECTION J: Community

What do you like about your community right now? (Check all that apply)								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%

Response	Elderly	n	%	Family	n	%	Total	n	%
Art/cultural opportunities nearby		31	8.4%		19	4.9%		50	6.6%
Availability of affordable fresh produce		70	19.1%		35	9.1%		105	14.0%
Churches nearby		152	41.4%		184	47.8%		336	44.7%
Civic institutions nearby		30	8.2%		18	4.7%		48	6.4%
Community is safe		128	34.9%		82	21.3%		210	27.9%
Community location		167	45.5%		146	37.9%		313	41.6%
Convenient bus stops		240	65.4%		185	48.1%		425	56.5%
Frequent social activities		34	9.3%		26	6.8%		60	8.0%
Grocery stores nearby		237	64.6%		227	59.0%		464	61.7%
Health clinic nearby		91	24.8%		118	30.6%		209	27.8%
Quality schools nearby		33	9.0%		87	22.6%		120	16.0%
Safe parks nearby		74	20.2%		69	17.9%		143	19.0%
Shopping & retail nearby		173	47.1%		143	37.1%		316	42.0%
Other		20	5.4%		23	6.0%		43	5.7%

Which are the problems in your community? (Check all that apply)								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%

Response	Elderly	n	%	Family	n	%	Total	n	%
Aging/Distressed housing		64	18.7%		44	11.5%		108	14.9%
Crime/Criminal Activity		144	42.1%		221	58.2%		365	50.6%
Drug presence		184	53.8%		231	60.8%		415	57.5%
Litter in public areas		138	40.4%		217	57.1%		355	49.2%
Noise		107	31.3%		148	38.9%		255	35.3%
Non-residents causing issues		165	48.2%		172	45.3%		337	46.7%
Poor lighting in the community		81	23.7%		80	21.1%		161	22.3%
Poorly maintained community spaces - park, community center, etc.		40	11.7%		56	14.7%		96	13.3%
Quality of community schools		6	1.8%		28	7.4%		34	4.7%
Sidewalk conditions		86	25.1%		43	11.3%		129	17.9%
Trash in the community		93	27.2%		177	46.6%		270	37.4%
Unsafe railroad crossings		4	1.2%		13	3.4%		17	2.4%
Unsafe street crossings		58	17.0%		38	10.0%		96	13.3%
Vacant lots/buildings		39	11.4%		21	5.5%		60	8.3%
Other		39	11.4%		53	13.9%		92	12.7%

Which of the following top 3 supportive services are needed most for your community? (Choose up to 3)								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
Access to healthy/nutritious food		119	33.9%		77	20.1%		196	26.7%
Adult education		40	11.4%		72	18.8%		112	15.3%
Affordable childcare		18	5.1%		89	23.2%		107	14.6%
Affordable housing		127	36.2%		116	30.2%		243	33.1%
Assistance with emergency food		92	26.2%		104	27.1%		196	26.7%
Counseling/education about money management		39	11.1%		51	13.3%		90	12.2%
Employment opportunities		29	8.3%		65	16.9%		94	12.8%
Job training		27	7.7%		61	15.9%		88	12.0%
Medical healthcare		80	22.8%		76	19.8%		156	21.2%
Mental and emotional healthcare		118	33.6%		117	30.5%		235	32.0%
Out-of-School children's programs		0	0.0%		103	26.8%		103	26.8%
Safe housing		96	27.4%		90	23.4%		186	25.3%
Senior programs and services		152	43.3%		88	22.9%		240	32.7%
Substance use recovery		49	14.0%		73	19.0%		122	16.6%
Transportation services		81	23.1%		66	17.2%		147	20.0%
Other		10	2.8%		21	5.5%		31	4.2%

Are you interested in being part of the process to improve your community?								
Response	**Elderly**	n	%	**Family**	n	%	**Total**	n	%
No		230	63.4%		221	56.5%		451	59.8%
Yes		133	36.6%		170	43.5%		303	40.2%